Leadership and Public Speaking

Building a strategic message and a strong public presence





A presentation by Luciana Herman, Ph.D. Harvard Kennedy School of Government

Lesson 1

Phil Davison

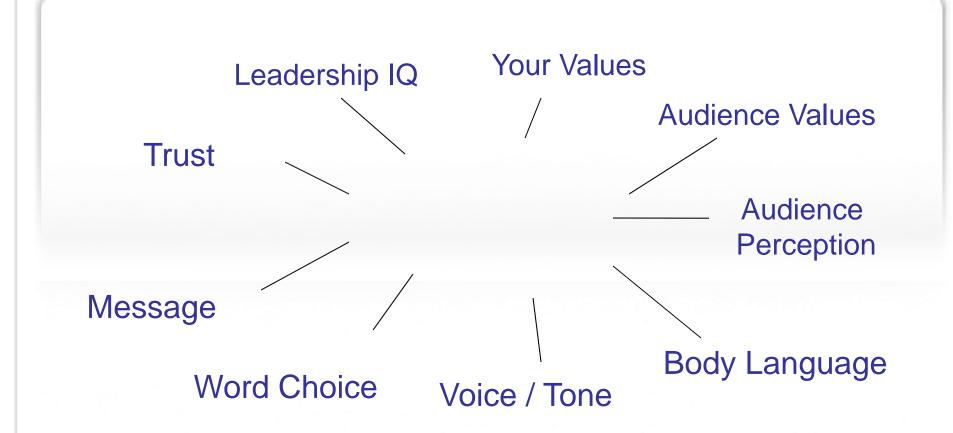
2010 (failed) Candidate for Stark County, Florida, Treasurer

http://www.youtube.com/watch?v=UhV5RgcNJjE&noredirect



What Makes a Strong Speaker?

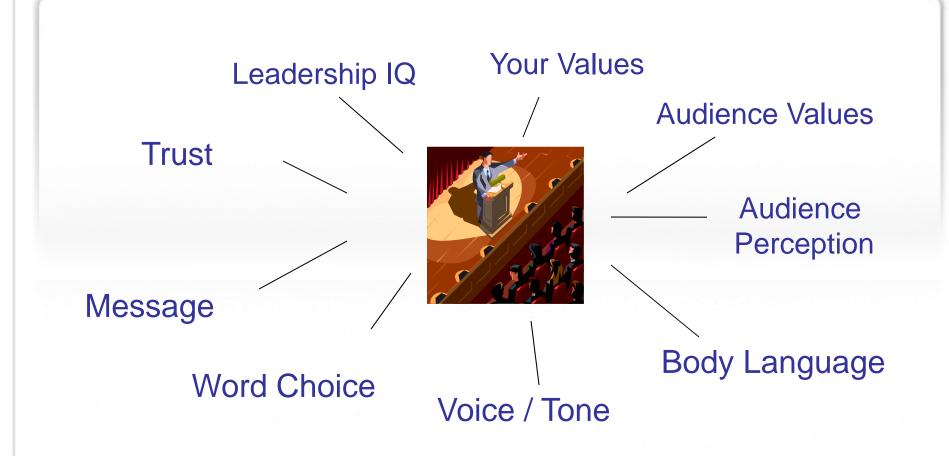
Nine Essentials



Today's Presentation

What Makes a Strong Speaker?

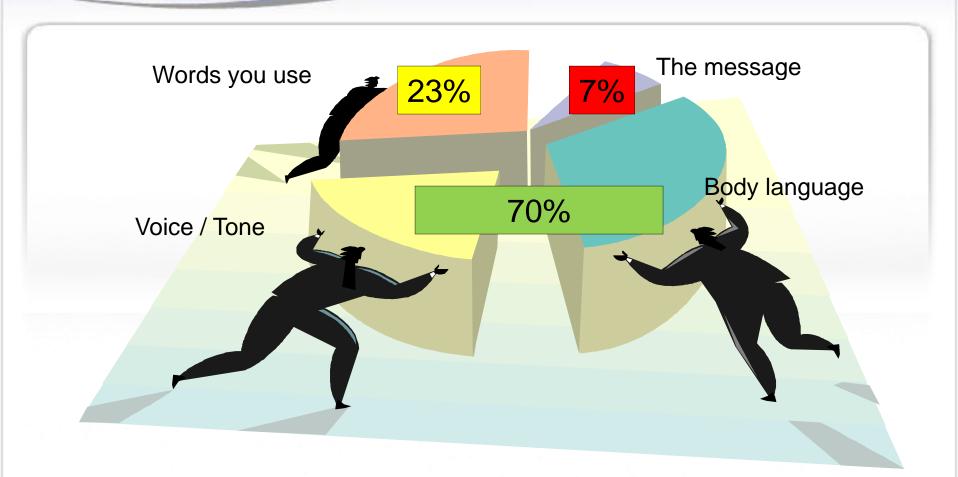
Nine Features



Today's Presentation

What Makes a Strong Speaker?

Audience Perception



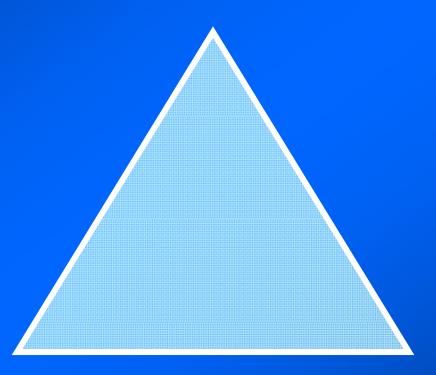
How your audience perceives you

What Makes a Strong Leader?

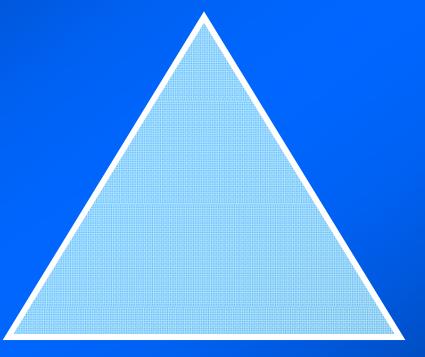
Leadership and Character



Based on Daniel Goleman, "What Makes a Leader," Harvard Business School



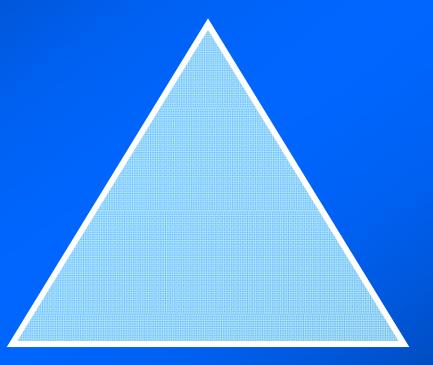
Logos



Logos

Pathos

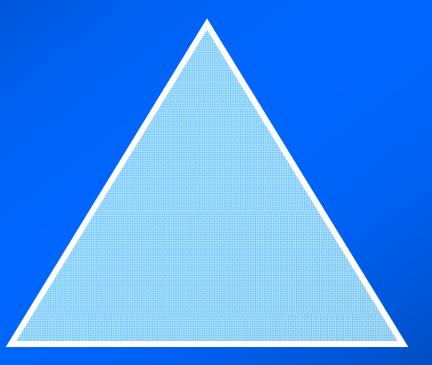
Ethos



Logos

Pathos

Ethos



Logos

Pathos

What Makes a Strong Leader?

Your Leadership IQ



Based on Daniel Goleman, "What Makes a Leader," Harvard Business School

Strategic Messaging

- What are your values?
- What is the problem? Why does it matter to you? Why should it matter to other groups? What should be done about it?
- What are the phrases, images, or concepts that express common values?
- Who is your target audience?
- Does your message leave anyone out? If it does, is that a strategic choice?
- Revise your message, create your central frame.

Final Thoughts

A Few Messaging Rules:

- > Values resonate.
- > Keep it emotional, not cerebral.
- > Tell stories that your target audience can identify with.
- Images matter.
- > Keep it simple.

Target your audience with your message:

- > Know your audience.
- ➤ Before developing your message, think carefully about your intended audience; write out a list of their values and issues.
- Are you trying to convince people who already think like you or is your target audience in opposition on some key aspect?
- What are your shared values on key issues? What stories will move them emotionally? Persuade them logically?

Three Rules

- 1. Be authentic
- 2. Keep it simple
- 3. Know your audience

Now you'll stay calm, cool, and collected