

ALL ABOUT INTRODUCTIONS (a.k.a. GRABBERS or ZINGERS)

THREE MAIN GOALS

- 1. Establish rapport
- 2. Seize attention
- 3. Tell them what you're going to tell them

HOW TO DO IT?

- Tell a personal, moving story
- Create curiosity with a controversial statement
- Ask a controversial questions—or series of questions
- State a striking fact or statistic
- Refer to some famous quotation or story, perhaps recasting them to suit the occasion
- Sum up a point with a pity epigram
- Give a definition that does more than define
- Use a striking metaphor, analogy, or image

WHAT ABOUT HUMOR?

- Tell a joke *only* if it truly suits the occasion *and* your personality
- Humor includes irony, understatement and appreciation of life's foibles, the simple "awful" truth, and a clever use of self-deprecation
- Aim for the smile of knowing recognition rather than belly laughs

(with thanks to Lilyan Wilder in Talk Your Way to Success)

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